



Subprocessors List.

Liste des Sous-Traitants.

Splio Group (shall mean the company Splio SAS registered in Paris, France, under number 434533071 with its head office at 27 Boulevard des Italiens 75002, Paris, France and any company in which it, fully or partially, owns the majority of the capital or voting rights) uses Sub-processors to assist in the provision of its services. This page provides information about the identity, location and role of each of Splio's Sub-processors. *Le Groupe Splio (désigne la société Splio SAS immatriculée à Paris, France, sous le numéro 434533071 dont le siège social est situé au 27 Boulevard des Italiens 75002, Paris, France et toute société dont elle détient, en tout ou partie, la majorité du capital ou des droits de vote) utilise des Sous-traitants pour l'assister dans la fourniture de ses services. Cette page fournit des informations sur l'identité, la localisation et le rôle de chacun des Sous-traitants de Splio.*

Last update: **August 2022**

What is a Sub-processor? *Qu'est-ce qu'un Sous-traitant ?*

A Sub-processor is the natural person or legal entity that processes or may process personal data on behalf of the Data controller. *Un Sous-traitant est la personne physique ou morale qui traite ou peut traiter des données personnelles pour le compte du Responsable du traitement.*

What is a Data controller? *Qu'est-ce qu'un Responsable de Traitement ?*

A Data controller is the natural person or legal entity that, alone or jointly with others, determines the purposes and means of the processing of the personal data. *Un Responsable de Traitement est la personne physique ou morale qui, seule ou conjointement avec d'autres, détermine les finalités et les moyens du traitement des données à caractère personnel.*

What is Splio? *Qu'est-ce que Splio?*

Splio is a Sub-processor, processing the data collected by its Clients who are Data controllers. *Splio est un Sous-traitant, traitant les données collectées par ses Clients qui sont des Responsables de Traitement.*

Splio is a Data Controller for the data collected by Splio for the purposes of its own activities. *Splio est un Responsable de Traitement pour les données collectées par Splio pour les besoins de ses propres activités.*

Information about Splio's Sub-processors *Informations sur les Sous-traitants de Splio*

For all Clients who have executed the standard personal data Processing Agreement (“DPA”) or the standard SaaS Services Agreement of Splio (the “Contract”), Splio provides a written prior notice, via its CRM tool, of any updates to the list of Sub-processors that are utilized by Splio to deliver the services. *Pour tous les Clients qui ont signé le Contrat standard de traitement des données personnelles (“DPA”) ou le Contrat standard de services SaaS de Splio (le “Contrat”), Splio fournit une notification préalable écrite, via son outil CRM, de toute mise à jour de la liste des Sous-traitants utilisés par Splio pour fournir les services.*

Pursuant to the DPA or Contract, a Client may object in writing to the processing of its personal data by a new Sub-processor of Splio within thirty (30) working days following the update information and such objection shall describe Client's reason(s) for objection. If Client does not object during such time period the new Sub-processor(s) shall be deemed accepted. *En vertu du DPA ou du Contrat, un Client peut s'opposer par écrit au traitement de ses données personnelles par un nouveau Sous-traitant de Splio dans un délai de trente (30) jours ouvrables suivant la mise à jour des informations et cette opposition devra décrire le(s) motif(s) d'opposition du Client. Si le Client ne s'oppose pas pendant cette période, le(s) nouveau(x) Sous-traitant(s) sera considéré comme accepté.*

If a Client objects to the use of a new Splio's Sub-processor, the Parties shall meet within eight (8) working days from the date of the refusal in order to evaluate an alternative solution; if the Client maintains his refusal, and only in this case, each Party may terminate ipso jure (without any formalities) the DPA and the Contract with a three (3) months period notice sent by registered letter with acknowledgment of receipt. Splio will provide our Clients with notice of any new Sub-processors, along with posting such updates here. *Si un Client s'oppose à l'utilisation d'un nouveau Sous-traitant de Splio, les Parties se rencontreront dans un délai de huit (8) jours ouvrables à compter de la date du refus afin d'évaluer une solution alternative ; si le Client maintient son refus, et uniquement dans ce cas, chaque Partie pourra résilier de plein droit (sans aucune formalité) le DPA et le Contrat moyennant un préavis de trois (3) mois adressé par lettre recommandée avec accusé de réception. Splio informera ses Clients de tout nouveau Sous-traitant, et publiera ces mises à jour ici.*

Security and Confidentiality measures *Mesures de sécurité et de confidentialité*

In the event where Splio contracts with Sub-processors, Splio undertakes to impose on its Sub-processors all necessary obligations to ensure that the confidentiality, security, availability and integrity of the personal data are respected, and that the data cannot be transferred or lent to a third party, or used for purposes other than those set out in the Contract or DPA, and guarantees that the above mentioned Sub-processors will respect their obligations. *Dans le cas où Splio contracte avec des Sous-traitants, Splio s'engage à imposer à ses Sous-traitants toutes les obligations nécessaires pour assurer que la confidentialité, la sécurité, la disponibilité et l'intégrité des données personnelles soient respectées, et que les données ne puissent être transférées ou prêtées à un tiers, ou utilisées à des fins autres que celles prévues dans le Contrat ou le DPA, et garantit que les Sous-traitants susmentionnés respecteront leurs obligations.*

Splio's Sub-processors *Sous-traitants de Splio*

The following is an up-to-date list of the names and locations of Splio's Sub-processors: *La liste suivante est une liste à jour des noms et des localisations des sous-traitants secondaires de Splio : <https://splio.com/en/subprocessors-list/>*

Splio's sub-processors.

The following is an up-to-date list of the names and locations of Splio's sub-processors:

Sub-processor name	Sub-processing activities provided	Registered address	Sub-processing activities location	Personal data processed	If transfer OUTSIDE EUROPE, guarantees implemented to allow the transfer [for ex. Data Processing Agreement (DPA) with Standard Contractual Clauses (SCC) of the European Commission (EC) &/or security measures]
Iliad Datacenter Online SAS - Scaleway	Hosting	8 rue de la ville l'évêque 75008 Paris, France	Europe (Ile de France)	Splio's Clients Database excluding the Splio Mobile Wallets' Clients	DPA online Certifications : ISO 27001, 50001, HSD
Interxion France SAS	Hosting	129 bd Malesherbes, 75017 Paris, France	Europe (Ile de France)	Splio's Clients Database excluding the Splio Mobile Wallets' Clients	Certifications : ISO 27001& ISO 22301
Amazon Web Services EMEA SARL	Hosting	38 avenue John F. Kennedy, L-1855, Luxembourg	Europe (Data centers: Paris, Dublin & Frankfurt)	Splio's Clients Database	AWS GDPR DPA with SCC of the EC Certifications : ISO 9001, ISO 27001, ISO 27017, PCI-DSS, HDS, SOC 1, SOC 2, SOC

DataBricks, Inc.	Make calculations from sql queries that run on AWS servers	160 Spear Street, Suite 1300 San Francisco, CA 94105, EU	Europe (Data centers: Paris, Dublin & Francfort)	Splio & D-AIM's (affiliate owned at 100% by Splio) Clients Database	DPA referencing the SCC of the EC Certifications : ISO/IEC 27001 :2013, ISO/IEC 27017:2015, ISO/IEC 27018:2019
OVH	Hosting	19 Place Françoise Dorin, 75017, Paris France	Roubaix & Gravelines, Nord-Pas-de-Calais-Picardie, France (France)	Splio & D-AIM's (affiliate owned at 100% by Splio) Clients Database	DPA on line Certifications : PCI-DSS, ISAE-3402, SSAE-16 Type 1, SOC 2 Type 2, ISO 27001
Google Cloud France SARL (Platform GCP)	Hosting	8 rue de Londres, 75009 Paris, France	ST Ghislain (Belgique)	D-AIM's (affiliate owned at 100% by Splio) Clients Database	DPA on line V24/09/2021 Certifications : ISO/IEC 27001, ISO/IEC 27017, ISO/IEC 27018 & ISO/IEC 27701
D-AIM Tunisie (affiliate owned at 100% by Splio SAS, France)	Access via secured VPN to the information system & D-AIM's (affiliate owned at 100% by Splio) Clients Database	Rue du Lac Huron, Résidence Farah, Bloc A, 3ème étage – 1053 Les Berges du Lac, Tunis, Tunisia, (Tunis Trade Register n°B2445732011)	Tunisia	D-AIM's (affiliate owned at 100% by Splio) Clients Database	DPA dated 12/01/2022 entre D-AIM Tunisie et D-AIM France

<p>Heroku, Inc. (currently only for Splio Mobile Wallets SaaS Services)</p>	<p>Application hosting (*PaaS Heroku is hosted on AWS)</p>	<p>1 Market St. Suite 300, San Francisco, CA 94105</p>	<p>Europe (Data center: Ireland)</p>	<p>Splio Mobile Wallets' Clients' Database</p>	<p>Sales Force DPA with SCC of the EC</p>
<p>MongoDB, Inc. (currently only for Splio Mobile Wallets SaaS Services)</p>	<p>Database hosting</p>	<p>MongoDB Limited Building Two, Number One Ballsbridge, Dublin 4, Ireland</p>	<p>Europe (Data center: Ireland)</p>	<p>Splio Mobile Wallets' Clients' Database</p>	<p>MongoDB Cloud Terms of Services (which governs MongoDB Atlas) with “Data Processing Terms” requested by art. 28 of the GDPR</p>
<p>Octolis SAS</p>	<p>Data transformation, structuring, reconciliation, de-duplication and deletion, import, export and segmentation</p>	<p>5 Av. du Général de Gaulle 94160 Saint-Mandé, France</p>	<p>Europe (Data center: Ireland, Dublin-AWS - 38 avenue John F. Kennedy, L-1855, Luxembourg)</p>	<p>Splio CPD Clients' Database</p>	<p>DPA with Octolis + AWS GDPR DPA with SCC of the EC Certifications: ISO 9001, ISO 27001, ISO 27017, PCI-DSS, HDS, SOC 1, SOC 2, SOC</p>
<p>Microsoft Ireland Operations Ltd.</p>	<p>Files Sharing via [EXT] Customer Library (Sharepoint)</p>	<p>One Microsoft Place, South County Business Park Leopardstown Dublin 18,D18 P521 Ireland</p>	<p>Europe</p>	<p>Clients' End Users data: surname & first name, email, connection info [IP and location, time & date of connection, connection platform used (mobile, browser, etc.), files accessed]</p>	<p>Microsoft Online Services DPA with SCC of the EC Certifications : ISO/IEC 27001, ISO/IEC 27017, ISO/IEC 27018, ISO/IEC 27701, ISO 9001, SOC 1, SOC 2, SOC 3</p>

<p>JotForm Ltd.</p>	<p>To generate Information Form (in relation with Managed Services)</p>	<p>3 Albert Mews, Albert Road, London, England, N4 3RD, UK</p>	<p>Europe (Data centers: Frankfurt Germany, with possibility in USA)</p>	<p>Info requested in the forms (ex.: surname, first name, emails, phone, address, birthdays of individuals responding to the forms)</p>	<p>EU GDPR DPA with SCC of the EC</p>
<p>Integromat LLC and Integromat s.r.o.</p>	<p>To create and send Information form</p>	<p>INTEGROMAT LLC [16192 Coastal Highway, Lewes, Delaware 19958 USA] Integromat s.r.o. [Novákových 1954/20a, 180 00 Prague 8, Czech Republic]</p>	<p>Europe Czech Republic</p>	<p>Info requested in the forms (ex.: surname, first name, emails, tel., address, birthdays of individuals responding to the forms)</p>	<p>DPA online</p>
<p>QlikTech France SARL (BLENDR)</p>	<p>To do data integration creating connectors between cloud platforms & via those connectors process + manage the data integration between Splio and the Clients' system</p>	<p>Tour Initiale, 1 Terrasse Bellini, 5th Floor, 92919 La Défense, Cedex, Paris, France</p>	<p>Europe (Data Center Amazon Web Services (AWS) in -Dublin, Ireland; Paris, France (back-up); & Frankfurt, Germany (Blendr only)</p>	<p>Splio's Clients Database</p>	<p>DPA referring to SCC of the EC</p>

Harvestr SAS	Collect insights from several sources (Zendesk, Intercom, Slack, Chrome, Zapier, Email, etc.), classify and analyse them to take actions to create/modify features + create an internal and external roadmap	5 avenue du Général De Gaulle 94160 Saint-Mandé, France	Europe & USA [Data Center Amazon Web Services (AWS) in -Dublin, Ireland]	End Users data: Name, Title, Function, Email, Phone, Business contact data (Cie, address, phone, email); contracts info (contractual relationships, interests in products, services or contracts); connection data (IP address, logs, etc.)	DPA referring to SCC of the EC
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N.B.: for Amplitude, Inc. (631Howard Street, Floor 5, San Francisco, CA 94105, USA) [Processing Location: AWS US Region], the Sub-processing Activities are: analytics linked to the use of the services [navigation trends (click on the menu navigation items); rate of use of filter types at Campaign creation; comparison of utilization rates of several platform features] and establish reports to enable Splio to decide on the direction of the evolution of SaaS Services and associated developments.

Amplitude does not process any Splio's Clients personal data (e.g no name, phone, gender, birthday date, etc.).

Only processing of technical ID (=digits) which are internal Splio system ID corresponding to the users of the Splio Platform at the Client (their data base identifiers) and universes; and technical ID of Splio's employees.

Other sub-processors [for the personal data of the employees of Splio's Clients where Splio is Data Controller].

Sub-processor name	Sub-processing activities provided	Registered address	Sub-processing activities location	Personal data processed	If transfer OUTSIDE EUROPE, guarantees implemented to allow the transfer [for ex. Data Processing Agreement (DPA) with Standard Contractual Clauses (SCC) of the European Commission (EC) &/or security measures]
Splio Spain, S.L.U. (affiliate owned at 100% by Splio SAS, France)	Support via Zendesk	c/Córcega 299, Ático 2º, 08008 Barcelona, Spain	Spain	First Name, Surname, emails, phone of some employees' contacts at Splio's Clients	No applicable
Zendesk, Inc.	Support	Glandore, Fitzwilliam Place, Dublin 2, Ireland	Europe	First Name, Surname, emails, phone of some employees' contacts at Splio's Clients	DPA with SCC of the EC Zendesk security ISO 27001, ISO 27018:2014, SOC 2 Type II
Microsoft Ireland Operations Ltd.	Microsoft Office 365 Internal & external Communications (Outlook, Teams,	One Microsoft Place, South County Business Park Leopardstown	Europe	First Name, Surname, emails, phone of the contacts at Splio's Clients	Microsoft Online Services Data Protection Addendum with the SCC of the EC Certifications https://docs.microsoft.com/en-us/compliance/regulatory/offering-home : ISO/IEC 27001, ISO/IEC 27017,

	Sharepoint, One Drive)	Dublin 18, D18 P521 Ireland			ISO/IEC 27018, ISO/IEC 27701, ISO 9001, SOC 1, SOC 2, SOC 3
DocuSign, Inc.	Electronic signature	221 Main Street, Suite 1000, San Francisco, CA 94105, USA	Europe	First Name, Surname & emails of the Clients' signatories	<p>DPA with "DocuSign's Processor Privacy Code"</p> <p>Certifications: ISO 27001; SOC 1; SOC 2; Cloud Security Alliance (CSA); Security Trust Assurance & Risk (STAR) program</p>
HubSpot Ireland Ltd	CRM	One Dockland Central, Guild Street, Dublin 1, Ireland	USA	First Name, Surname, emails, tel. of the employees' contacts at Splio's Clients	<p>DPA with SCC of the EC</p> <p>Certifications: SOC 2 Type I & II, SOC 3, ISO 27001</p>
Splio Polska Limited Liability Company (affiliate owned at 100% by Splio SAS, France)	Invoicing via Oracle Net Suite	Warsaw (02-605), ul. Ursynowska 72, Poland	Europe	First Name, Surname, emails, phone of the contacts' person for invoicing & DPO at Splio's Clients	No applicable
Oracle Corporation UK Limited (Net Suite)	Invoicing	Parkway Thames Valley Park Reading RG6 1RA United Kingdom	Europe (Data centers : Dublin & Amsterdam)	First Name, Surname, emails, phone of the contacts' person for invoicing & DPO at Splio's Clients	<p>DPA referring to Oracle Processor Code (Binding Corporate Rules for Processors)</p> <p>Security</p> <p>Certifications: SOC 1 Type 2, SOC 2 Type 2 (SSAE18 & ISAE 3402) standards ; ISO 27001; 27018</p>

<p>OVH SAS</p>	<p>Telephony</p>	<p>2 rue Kellermann – 59100 Roubaix, France</p>	<p>Europe</p>	<p>First Name, Surname, emails & phone</p>	<p>Exhibit Personal Data Processing or DPA Certifications: ISO/IEC 27001, attestations SOC 1 TYPE II et SOC 2 TYPE II)</p>
<p>Zoom Video Communications, Inc.</p>	<p>Conferencing tool, audio, instant messaging, webinars</p>	<p>55 Almaden Blvd, Suite 600, San Jose, CA 95113, USA</p>	<p>Europe (for Client Content), USA (for other personal data)</p>	<p>First Name, Surname, emails, phone Chat logs, attendee information (screen name, join/leave time) Registration details: name & contact details of meeting or webinar registration invitee</p>	<p>DPA online with the SCC of the EC & Technical and Organizational Security Measures</p>
<p>360 Learning</p>	<p>Hosting</p>	<p>37 rue des Mathurins, 75008 PARIS, France</p>	<p>Europe OVH (Data centers: Roubaix/Gravelines, France) Online SAS for the backup infrastructure</p>	<p>Contact data: last & first name, email, company & position, profile picture, phone, link to LinkedIn profile or Twitter account (if given by the User) Data generated by Users in the course of using the Services [e.g., usage and connection statistics</p>	<p>DPA included in the “General Conditions of subscription & use of the SAAS Platform & associated services”</p>

				(if they can be traced back to an identified or identifiable User)]	
Joincube, Inc. ("Beamer")	Notification tool on Splio Platform about last features & news on the Splio SaaS services	3800 South Dupont, Dover, DE 19901, USA	USA (Google Cloud - East Region)	<p>Optional: date & time when Beamer script is loaded; preferred language used to access Beamer</p> <p>Optional for Beamer Analytics: Anonymized format IP address; Geo location (approximate); Referring url & domain; device & browser type, operating system</p> <p>Pages visited (optional, for Beamer Segmentation)</p>	DPA signed with the SCC of the EC + organizational, operational & technological procedures as are required to comply with the requirements of ISO/IEC 2700
Duoventures Limited (Simplesat, affiliate)	Customer survey to measure the Clients' overall satisfaction	5/F., Heng Shan Centre, 145 Queen's Road East, Wanchai, Hong Kong	Europe AWS Ireland	Name, Surname, email, connection data (IP address,), survey responses e.g. customer feedback, experience ratings	DPA online with the SCC of the EC & Technical and Organizational Security Measures