Splio's sub-processors.
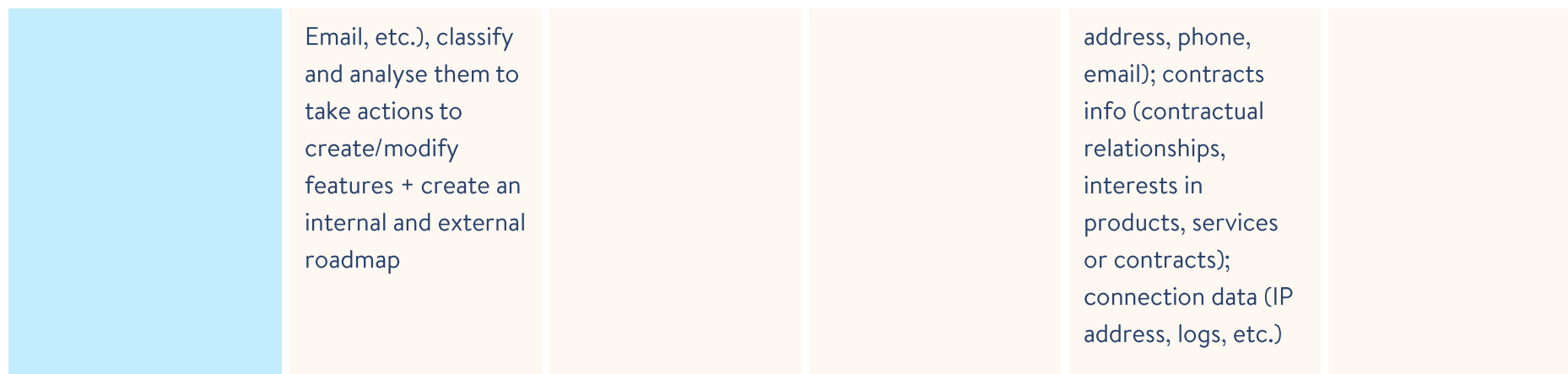
The following is an up-to-date list of the names and locations of Splio's sub-processors:

Sub-processor name	Sub-processing activities provided	Registered address	Sub-processing activities location	Personal data processed	If transfer OUTSIDE EUROPE, guarantees implemented to allow the transfer [for ex. Data Processing Agreement (DPA) with Standard Contractual Clauses (SCC) of the European Commission (EC) &/or security measures]
Iliad Datacenter Online SAS - Scaleway	Hosting	8 rue de la ville l'évêque 75008 Paris, France	Europe (Ile de France)	Splio's Clients Database excluding the Splio Mobile Wallets' Clients	DPA online Certifications: ISO 27001, 50001, HSD
Interxion France SAS	Hosting	129 bd Malesherbes, 75017 Paris, France	Europe (Ile de France)	Splio's Clients Database excluding the Splio Mobile Wallets' Clients	Certifications: ISO 27001& ISO 22301

Amazon Web Services EMEA SARL	Hosting	38 avenue John F. Kennedy, L-1855, Luxembourg	Europe (Data centers: Paris, Dublin & Frankfurt)	Splio's Clients Database	AWS GDPR DPA with SCC of the EC Certifications: ISO 9001, ISO 27001, ISO 27017, PCI-DSS, HDS, SOC 1, SOC 2, SOC
Heroku, Inc. (currently only for Splio Mobile Wallets SaaS Services)	Application hosting (*PaaS Heroku is hosted on AWS)	1 Market St. Suite 300, San Francisco, CA 94105	Europe (Data center: Ireland)	Splio Mobile Wallets' Clients' Database	Sales Force DPA with SCC of the EC
MongoDB, Inc. (currently only for Splio Mobile Wallets SaaS Services)	Database hosting	MongoDB Limited Building Two, Number One Ballsbridge, Dublin 4, Ireland	Europe (Data center: Ireland)	Splio Mobile Wallets' Clients' Database	MongoDB Cloud Terms of Services (which governs MongoDB Atlas) with "Data Processing Terms" requested by art. 28 of the GDPR
Octolis SAS	Data transformation, structuring, reconciliation, de-duplication and deletion, import,	5 Av. du Général de Gaulle 94160 Saint-Mandé, France	Europe (Data center: Ireland, Dublin-AWS - 38 avenue John F.	Splio CPD Clients' Database	DPA with Octolis + AWS GDPR DPA with SCC of the EC Certifications: ISO 9001, ISO 27001, ISO

	export and segmentation		Kennedy, L-1855, Luxembourg)		27017, PCI-DSS, HDS, SOC 1, SOC 2, SOC
Microsoft Ireland Operations Ltd.	Files Sharing via [EXT] Customer Library (Sharepoint)	One Microsoft Place, South County Business Park Leopardstown Dublin 18,D18 P521 Ireland	Europe	Clients' End Users data: surname & first name, email, connection info [IP and location, time & date of connection, connection platform used (mobile, browser, etc.), files accessed]	Microsoft Online Services DPA with SCC of the EC Certifications : ISO/IEC 27001, ISO/IEC 27017, ISO/IEC 27018, ISO/IEC 27701, ISO 9001, SOC 1, SOC 2, SOC 3
JotForm Ltd.	To generate Information Form (in relation with Managed Services)	3 Albert Mews, Albert Road, London, England, N4 3RD, UK	Europe (Data centers: Frankfurt Germany, with possibility in USA)	Info requested in the forms (ex.: surname, first name, emails, phone, address, birthdays of individuals responding to the forms)	EU GDPR DPA with SCC of the EC
Integromat LLC and Integromat s.r.o.	To create and send Information form	INTEGROMAT LLC [16192 Coastal	Europe	Info requested in the forms (ex.:	DPA online

		Highway, Lewes, Delaware 19958 USA] Integromat s.r.o. [Novákových 1954/20a, 180 00 Prague 8, Czech Republic]	Czech Republic	surname, first name, emails, tel., address, birthdays of individuals responding to the forms)	
QlikTech France SARL (BLENDR)	To do data integration creating connectors between cloud platforms & via those connectors process + manage the data integration between Splio and the Clients' system	Tour Initiale, 1 Terrasse Bellini, 5th Floor, 92919 La Défense, Cedex, Paris, France	Europe (Data Center Amazon Web Services (AWS) in -Dublin, Ireland; Paris, France (back-up); & Frankfurt, Germany (Blendr only)	Splio's Clients Database	DPA referring to SCC of the EC
Harvestr SAS	Collect insights from several sources (Zendesk, Intercom, Slack, Chrome, Zapier,	5 avenue du Général De Gaulle 94160 Saint-Mandé, France	Europe & USA [Data Center Amazon Web Services (AWS) in -Dublin, Ireland]	End Users data: Name, Title, Function, Email, Phone, Business contact data (Cie,	DPA referring to SCC of the EC

| | Email, etc.), classify and analyse them to take actions to create/modify features + create an internal and external roadmap | | | address, phone, email); contracts info (contractual relationships, interests in products, services or contracts); connection data (IP address, logs, etc.) | |

N.B.: for Amplitude, Inc. (631Howard Street, Floor 5, San Francisco, CA 94105, USA) [Processing Location: AWS US Region], the Sub-processing Activities are: analytics linked to the use of the services [navigation trends (click on the menu navigation items); rate of use of filter types at Campaign creation; comparison of utilization rates of several platform features] and establish reports to enable Splio to decide on the direction of the evolution of SaaS Services and associated developments.

Amplitude does not process any Splio's Clients personal data (e.g no name, phone, gender, birthday date, etc.).

Only processing of technical ID (=digits) which are internal Splio system ID corresponding to the users of the Splio Platform at the Client (their data base identifiers) and universes; and technical ID of Splio's employees.

Other sub-processors [for the personal data of the employees of Splio's Clients where Splio is Data Controller].

Sub-processor name	Sub-processing activities provided	Registered address	Sub-processing activities location	Personal data processed	If transfer OUTSIDE EUROPE, guarantees implemented to allow the transfer [for ex. Data Processing Agreement (DPA) with Standard Contractual Clauses (SCC) of the European Commission (EC) &/or security measures]
Splio Spain, S.L.U.	Support via Zendesk	c/Córcega 299, Ático 2º, 08008 Barcelona, Spain	Spain	First Name, Surname, emails, phone of some employees' contacts at Splio's Clients	No applicable
Zendesk, Inc.	Support	Glandore, Fitzwilliam Place, Dublin 2, Ireland	Europe	First Name, Surname, emails, phone of some employees' contacts at Splio's Clients	DPA with SCC of the EC Zendesk security ISO 27001, ISO 27018:2014, SOC 2 Type II

Microsoft Ireland Operations Ltd.	Microsoft Office 365 Internal & external Communications (Outlook, Teams, Sharepoint, One Drive)	One Microsoft Place, South County Business Park Leopardstown Dublin 18, D18 P521 Ireland	Europe	First Name, Surname, emails, phone of the contacts at Splio's Clients	Microsoft Online Services Data Protection Addendum with the SCC of the EC Certifications: ISO/IEC 27001, ISO/IEC 27017, ISO/IEC 27018, ISO/IEC 27701, ISO 9001, SOC 1, SOC 2, SOC 3
Docusign, Inc.	Electronic signature	221 Main Street, Suite 1000, San Francisco, CA 94105, USA	Europe	First Name, Surname & emails of the Clients' signatories	DPA with "DocuSign's Processor Privacy Code" Certifications: ISO 27001; SOC 1; SOC 2; Cloud Security Alliance (CSA); Security Trust Assurance & Risk (STAR) program
HubSpot Ireland Ltd	CRM	One Dockland Central, Guild Street, Dublin 1, Ireland	USA	First Name, Surname, emails, tel. of the employees' contacts at Splio's Clients	DPA with SCC of the EC

					Certifications: SOC 2 Type I & II, SOC 3, ISO 27001
Splio Polska Limited Liability Company	Invoicing via Oracle Net Suite	Warsaw (02-605), ul. Ursynowska 72, Poland	Europe	First Name, Surname, emails, phone of the contacts' person for invoicing & DPO at Splio's Clients	No applicable
Oracle Corporation UK Limited (Net Suite)	Invoicing	Parkway Thames Valley Park Reading RG6 1RA United Kingdom	Europe (Data centers : Dublin & Amsterdam)	First Name, Surname, emails, phone of the contacts' person for invoicing & DPO at Splio's Clients	DPA referring to Oracle Processor Code (Binding Corporate Rules for Processors) Security Certifications: SOC 1 Type 2, SOC 2 Type 2 (SSAE18 & ISAE 3402) standards ; ISO 27001; 27018
OVH SAS	Telephony	2 rue Kellermann – 59100 Roubaix, France	Europe	First Name, Surname, emails & phone	Exhibit Personal Data Processing or DPA

					Certifications: ISO/IEC 27001, attestations SOC 1 TYPE II et SOC 2 TYPE II)
Zoom Video Communications, Inc.	Conferencing tool, audio, instant messaging, webinars	55 Almaden Blvd, Suite 600, San Jose, CA 95113, USA	Europe (for Client Content), USA (for other personal data)	First Name, Surname, emails, phone Chat logs, attendee information (screen name, join/leave time) Registration details: name & contact details of meeting or webinar registration invitee	DPA online with the SCC of the EC & Technical and Organizational Security Measures
360 Learning	Hosting	37 rue des Mathurins, 75008 PARIS, France	Europe OVH (Data centers: Roubaix/Gravelines, France)	Contact data: last & first name, email, company & position, profile picture, phone, link to LinkedIn profile or Twitter account (if given by the User)	DPA included in the "General Conditions of subscription & use of the SAAS Platform & associated services"

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			Online SAS for the backup infrastructure	Data generated by Users in the course of using the Services [e.g., usage and connection statistics (if they can be traced back to an identified or identifiable User)]	
Joincube, Inc. ("Beamer")	Notification tool on Splio Platform about last features & news on the Splio SaaS services	3800 South Dupont, Dover, DE 19901, USA	USA (Google Cloud - East Region)	Optional: date & time when Beamer script is loaded; preferred language used to access Beamer Optional for Beamer Analytics: Anonymized format IP address; Geo location (approximate); Referring url & domain; device & browser type, operating system	DPA signed with the SCC of the EC + organisational, operational & technological procedures as are required to comply with the requirements of ISO/IEC 2700

				Pages visited (optional, for Beamer Segmentation)	
Ask Nicely Holdings, Inc.	Customer survey to measure the Clients' overall satisfaction	1615 SE Third Avenue, Floor 3, Portland OR 97214, USA	Europe AWS Berlin (Franckfurt)	Name, Surname, email, phone, address, gender, business contact data (ex: Cie, title, address, phone, email), connection data (navigation, device ID, IP address, browser type, logs ...), survey responses e.g. customer feedback, experience ratings	DPA with the SCC of the EC Certifications: ISO 9001, ISO 27001, ISO 27017, PCI-DSS, HDS, SOC 1, SOC 2, SOC